



UNIVERSITY OF MARYLAND GLOBAL CAMPUS

Instructions for Ordering a Replacement or Duplicate Diploma

Replacement/duplicate diploma fee is \$50 per printed document requested and \$45 per digital document requested.

- Checks or money orders should be made payable to University of Maryland Global Campus and mailed along with the form to the address listed on the request form.
- For credit card payments, please call (800) 888-8682; select option 1 and then option 1 again.
 - UMGC accepts Visa, MasterCard, American Express, Discover Card, and e-check.
 - Payment for your replacement document should only be made after you receive e-mail confirmation from Graduation Certification.

Requests for duplicate diplomas are normally processed as soon as payment is received.

- Diplomas/certificates are mailed to the address specified on the form.
- Please allow three to four weeks for processing and mailing of the printed diploma once the order form and payment are received.
- Please allow roughly two weeks for processing of the digital diploma once the order form and payment are received.

To request a replacement diploma/certificate, you must return the original document (if available) to UMGC at the mailing address listed below.

- If the original diploma/certificate is not available for return, the order form must be notarized in the section “**Notary Signature.**” (a notary will not need needed for “Digital Diploma Only” request)

NOTE: A replacement/duplicate diploma will not be released if you have financial obligations to UMGC. The replacement/duplicate document will include the most recent administrative signatures (UMGC President, USM Chancellor, Dean, etc.). These signatures may differ from your original based on the issuing date, but should still be deemed as official. Send or e-mail the completed order form to the appropriate address below.

Addresses

- Via mail: Graduation Certification, 3501 University Boulevard East, Adelphi, MD 20783
- Via e-mail (scanned copy): graduationserv@umgc.edu

Reminders

- All requests must be written legibly or typed and require a signature.
- Requests that are not legible will not be processed and will be returned for resubmission.
- If you are requesting diplomas or certificates for more than one program completed at UMGC, you must complete a separate form for each program.
- You must ensure that your e-mail address is correct and legible on the order form. We will send all communications related to your request to the e-mail address you provide on the form.

